

Frequently Asked Questions

1. Recognition of Prior Learning (RPL)

1.1 What is Recognition of Prior Learning (RPL)?

Recognition of Prior Learning (RPL) is a process of identifying your knowledge and skills against a qualification or part thereof. The process involves the identification, mediation, assessment and acknowledgement of knowledge and skills obtained through informal, non-formal and/ or formal learning. Further details can be accessed on<URL..>

1.2 What are the benefits of RPL for an Organization?

- Training need identification
- Facilitates performance evaluation
- Skilled & Certified Workforce
- Standardisation of Job Role
- More efficient & effective workforce leading to increased Productivity

1.3 What are the benefits of RPL for an Individual?

- Skill gap identification
- Opportunity to fill identified skill gaps
- Increases competency level
- Recognition through certification
- Government Recognized Certification

1.4 Is there any cost of RPL enrolment? If yes, what is the cost?

Yes, the first time Registration Fee is Rs. 3000/- and includes the cost of

1. Pre-assessment
2. Skilling via Skilladder (refer section Skilladder for details)
3. Post Assessment
4. Certification

1.5 How many assessment attempts are allowed, if not cleared in first time registration cycle?

There is no limit on the number of attempts. After the completion of first registration cycle, thereafter on non-clearance of any NOS in Assessment, candidate may take any number of Assessment on paid basis.

1.6 What is the fee for any such subsequent Assessment attempts?

Rs 1000/- per subsequent Assessment.

1.7 Is there any monetary benefits/credits given to individuals after successfully completing the RPL certification?

No, currently there is no such monetary benefits.

1.8 Who bears the cost of RPL enrolment?

It can either be sponsored by an organisation; or an individual can enrol directly with LSSSDC.

1.9 In case of Organization sponsored RPL enrolment does the candidate needs to work mandatorily for the organization for a specific period after the certification?

No, but this may vary from organization to organization based on their HR policy.

1.10 How to enrol for RPL Certification?

For enrolment, you can approach your employer to register with LSSSDC, or apply to us directly at **info@lsssdc.in**

1.11 How will be an individual assessed?

Assessments are conducted in two parts:-

- MCQ based questionnaire
- Viva (demonstration & Interview based questions)

1.12 Will Assessments be conducted online or offline?

The Assessments will be conducted online or offline (tab based/pen & paper) at select Assessment centres as scheduled by LSSSDC.

1.13 Will users receive a certificate after taking the Assessment?

Yes! Upon successful clearing the Assessment, users are awarded the RPL Certificate certified by Life Sciences Sector Skill Council.

1.14 Which is the Certification Issuing Body?

Life Sciences Sector Skill Development Council (LSSSDC) will be the Certification Body. LSSSDC has been notified by Govt. of India as an authorized Certification Body for Skill Development Programs for all Job roles in Life Sciences Sector.

1.15 How will the Certificate look like?

A Sample Certificate is shown below:



1.16 Is this Certificate Government recognised?

Yes, LSSSDC has been notified by Govt. of India as an authorized Certification Body for Skill Development Programs for all Job roles in Life Sciences Industry.

1.17 What is the pass criteria for assessment?

Based on the type of job role, the pass criteria for assessment is described below (MSR is a Non-Technical Job Role):

Type of Job Role	NOS-Based Cut-off	Aggregate Cut-off
Technical Job Roles	50%	70%
Non-Technical Job Roles	40%	60%

1.18 What happens if candidate does not clear all the NOSs?

In case candidate has not cleared all the NOSs of a given QP, he/she shall receive a letter of partial clearance.

1.19 What is the eligibility criteria?

Eligibility differs from job role to job role.

For **Medical Sales Representative (MSR)**: Any Graduate/Post Graduate/D Pharma with minimum 6 months experience as MSR.

1.20 In case an experienced MSR has only part-completed qualification, can he/she still enrol for RPL?

No, for RPL any MSR must fulfil the eligible criteria as indicated above.

1.21 For any queries/issues on RPL, whom can we reach?

For any concern/feedback/queries for RPL or Assessment process, you can write to following LSSSDC SPOC:

SPOC Name: Anjali Sharma

SPOC Mail ID: anjaly.sharma@lssdc.in

2. Skilladder - *Ladder to Success...*

2.1 What is Skilladder?

Skilladder is an Online Learning Application launched by Life Sciences Sector Skill Development Council. Considering the busy working schedules of workforce, the need of app based skilling system was deeply felt. Hence Skilladder is such designed that it can be accessed through both mobile and computer.

2.2 What benefits does Skilladder provides to an organization?

Organisations are benefited with more confident, productive and efficient Sales Team, with higher strike rates, and significantly improved revenue generation per MSR and per call through up-skilling; up-skilling without disrupting work.

2.3 What benefits does Skilladder provides to an individual?

Individual MSRs are benefited with improved earnings through commissions, greater recognition through certification, contributing to better career progression; learn and upskill at your own pace & space.

2.4 Does skilling on Skilladder has any additional cost/ fee involved? If yes, How much?

The Cost of Skilladder training is included in the RPL exercise cost of INR 3000/- (Rupees Three Thousand only). There is no additional charges. In case of extension of the e-learning duration beyond 3 months, the additional fee of Rupees 1000/- (Rupees One Thousand only) would be charged to candidate, which needs to be paid either by individual or by sponsoring company.

2.5 Is the fees refundable?

No, the fees is non-refundable.

2.6 Is this a software or an app? Does this have any downloading cost?

The Skilladder is an application which can be accessed either via Internet Browser or via Mobile, it supports both iOS and Android Mobiles. For accessing from Mobile the application needs to be downloaded from Play Store. There is no charge of downloading the application on mobile. Though the content access will be using the Internet and may cost you as per your Internet/ data plan of your mobile service.

2.7 When do we need to use this portal?

The Skilladder would be required to be used by candidate only in case candidate does not clear all the NOSs during his/her assessment.

2.8 Is there any validity of enrolment/registration made on Skilladder?

The login details is valid for a period of three months from the date of notification mail sent for User Login details on your registered email id.

2.9 How can I identify my skill gap in my current job role?

You can readily identify your skill gap by taking the Assessment under the RPL program.

2.10 Why LSSSDC is charging fees for getting enrolled on Skilladder?

LSSSDC is charging the nominal fees for getting enrolled on Skilladder, and the fee charged is all inclusive of the below charges to be incurred by LSSSDC :

- Pre-Assessment
- Skilladder Enrolment
- Post Assessment
- Certification

2.11 What job roles are currently available on Skilladder for enrolment?

LSSSDC has launched the Skilladder for “Medical Sales Representative”, since MSR job role accounts for almost a quarter of the total job volume of the sector, so special emphasis has been given to this.

You can currently enrol for any of the NOS available under MSR job role.

2.12 Can we access it anytime & every time?

Yes, Skilladder provides you the access to e-learning modules at any time of your choice. The access is provided for a duration of 3 months which can be extended on payment of additional charges.

2.13 What would be the content of e-learning modules?

E-content consists of NOS wise units, with each unit consisting of chapters for up-skilling knowledge and skills; followed by mandatory self-quiz for learning confirmation.

2.14 Will the self-quiz have questions related to assessment?

Yes, the assessment and e-learning modules both have been aligned to the Qualification Pack of Medical Sales Representative. Hence both would be relevant to each other.

2.15 In how much time a particular NOS/ e-learning module should be completed?

The time of completion of the NOS/ e-learning module depends on the time devoted by the candidate for study on Skilladder. It is expected that all the modules should not take more than 3 months’ time for completion of e-learning.

2.16 When will we be able to see that our sessions are completed and we are ready for assessments?

You can see the completion status on the dashboard of application as soon as you complete the module/ unit/ lesson.

3. Getting started with Skilladder

3.1. How do I access the Skilladder portal on my computer?

Go to the Skilladder website using any of the available web browser on your computer, and type the <https://lssdc.theteamie.com/> to access the Skilladder portal.

3.2. How to get the User ID and Password for Skilladder portal.

For enrolment, you can either approach your employer to register with LSSSDC, or apply to us directly at info@lssdc.in

3.3. How do I receive my user login details once I get enrolled on Skilladder?

The user login details is notified on your registered email id on Skilladder (i.e. email id given by you while registration)

3.4. Which browsers are supported best by Skilladder portal?

Skilladder Application can be best viewed on both Google Chrome as well as Mozilla Firefox. The best supported versions of major browsers are:

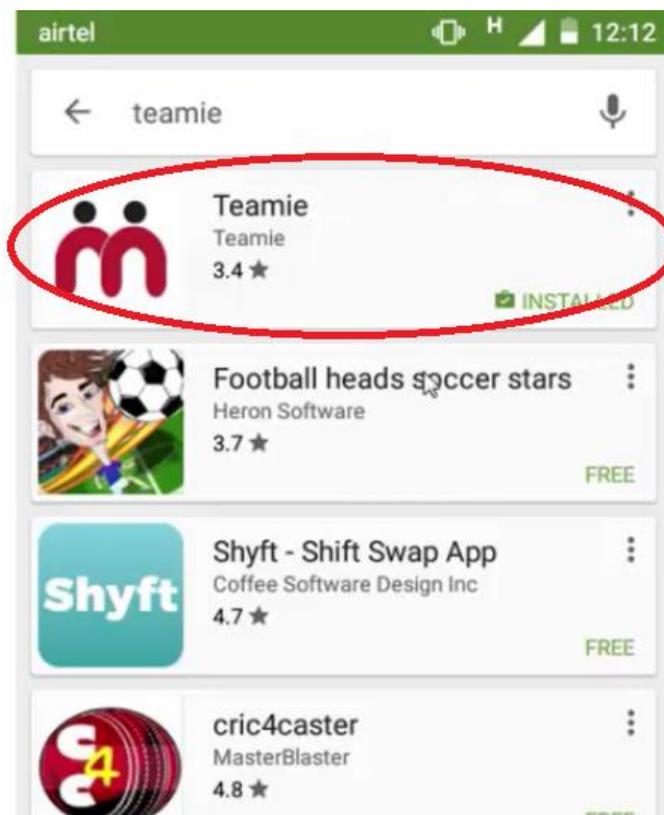
IE 11.0 and edge

Google Chrome (47.0.2526.106 m)

Mozilla FireFox (43.0.3)

3.5. How to access the Skilladder Portal via a mobile app?

Please download the “Teamie” app using the Play Store on your smart phone device. Once you have successfully installed the app, please type the “LSSSDC” in the textbox space available under the **Let’s get Started!** You can verify the Teamie App icon as indicated below:



3.6. I have yet not received the login credentials for Skilladder Portal. What should I do?

Please raise a request with Skilladder Helpdesk at skilladder.helpdesk@lssdc.in providing your individuals' and your organization details (in case your enrolment is Organization sponsored).

3.7. I have forgotten my login user name and password for Skilladder Portal. What should I do?

Please use the Forgot Password option available on the login page of Skilladder and use your registered email address.

3.8. I am unable to login into the Skilladder Portal

Try logging into the Skilladder using the credentials given to you by correctly entering the user id and password. Please note that password is case-sensitive. In case you are still not able to login, then please raise a request with Skilladder Helpdesk at skilladder.helpdesk@lsssdc.in providing your User id Details.

3.9. I am not tech-savvy and have limited knowledge of using computer & mobile app, would I be able to use Skilladder?

Yes, you can easily use Skilladder without any technical knowledge. The Portal is very user-friendly and requires very basic knowledge of Computer/Mobile App.

The audio visual help manuals are available describing each & every steps for using Skilladder.

3.10. I am not able to see all my NOSs for which I have enrolled on Skilladder.

Please cross-check your assessment result to know about your enrolled NOS list. Each user is enrolled for the NOSs which he/she not cleared in the Assessment. If still there is issue in the enrolled NOS, please raise the issue at the Skilladder Helpdesk at skilladder.helpdesk@lsssdc.in mentioning the NOS details and the related screen shot/printscreens of Skilladder portal depicting issue.

3.11. I am not able to access the Unit and facing the error “Sorry! You cannot read this unit without completing the earlier unit”, what should I do?

This error is faced in case you have not qualified the self –quiz of previous unit with minimum 80% score. Retake the quiz and pass with minimum 80% of marks to proceed to next unit. If required please revise the chapters of the unit to score passing marks.

3.12. For any other issues/complaints on Skilladder, whom should I contact?

For any other issue/complaint on Skilladder, you can write the issue details at Skilladder.Helpdesk@lssdc.in

3.13. For any queries/feedback on Skilladder, whom should I contact?

For any concern/feedback/queries on Skilladder or Assessment process, you can write to following LSSSDC Skilladder SPOC:

SPOC Name: Amar Dixit

SPOC Mail ID: amar.dixit@lssdc.in